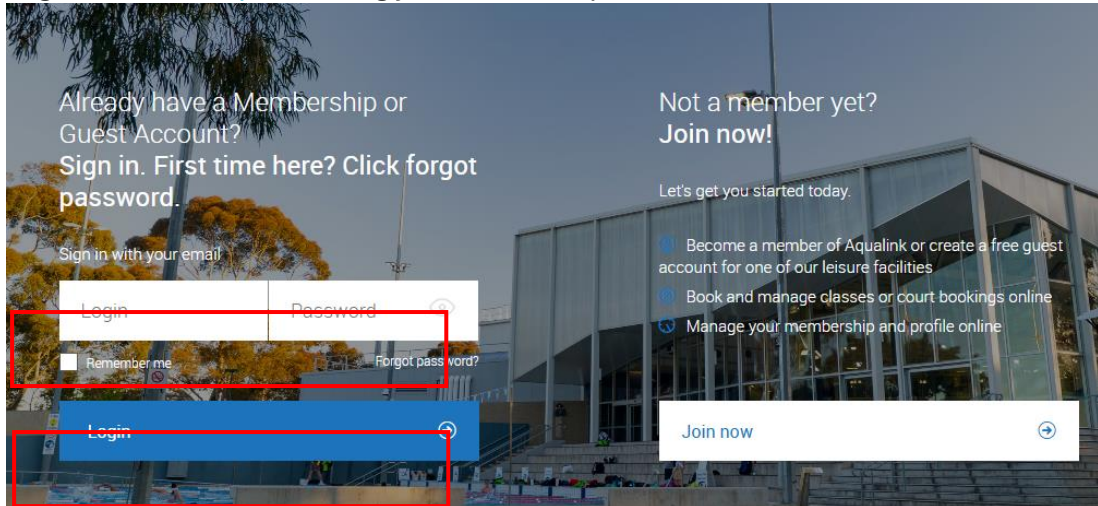


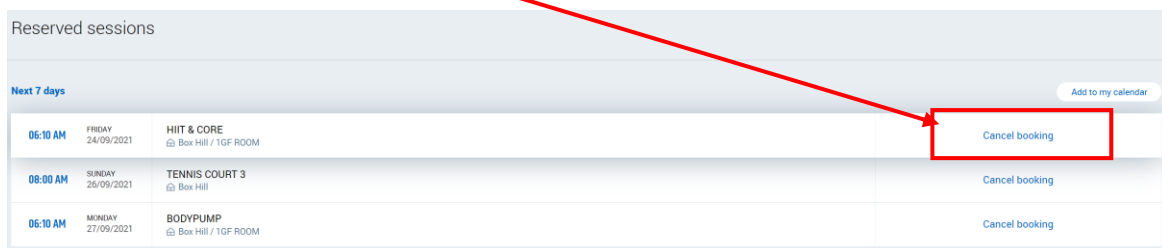
# Guide to Cancelling Class Bookings via Web and App

## Cancelling a booking in the **Client Portal (Website)**

1. Log into the [client portal](#) using your email and password.



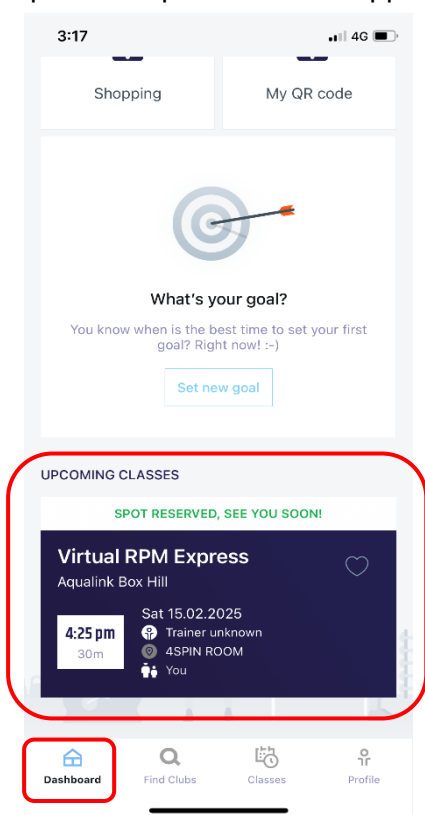
2. Click on **Cancel booking** next to the session you are not able to attend.



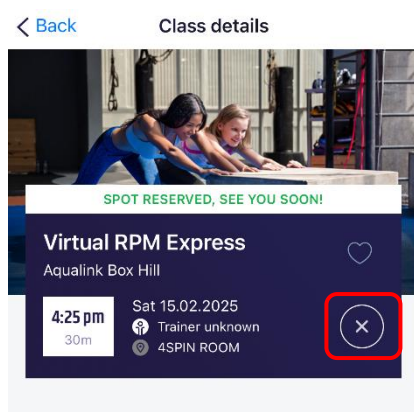
3. A booking cancellation popup window will ask you to confirm the cancellation. Click on **Confirm cancellation**.

# Cancelling a booking in the **Aqualink Leisure App**

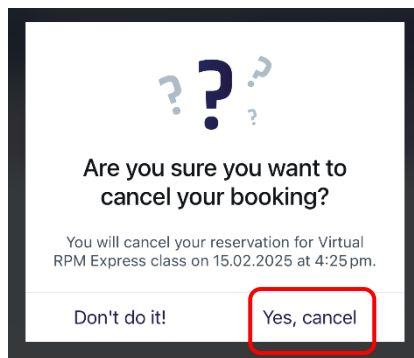
1. Open the Aqualink Leisure App on your [iPhone](#) or [Android device](#)



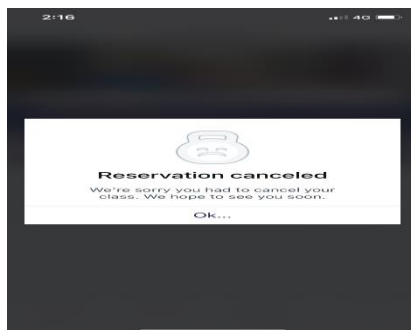
2. Look at your upcoming classes on the dashboard tab.
3. Scroll till you find the class you wish to cancel.
4. Click on the class.
5. Click on the X to cancel your booking.



6. Confirm that you want to cancel your booking, click Yes, cancel.



7. Cancellation confirmation will show on screen.
8. You will also receive an email confirming your cancellation



9. Despite the sad face on the dumb bell, we're thankful for your cancellations. This means that someone else can take your place!